

# Set up a safe space to communicate | He wāhi kōrero

Work with whānau to identify and establish ways to communicate.

Find out what types of communication best suit whānau. This could be:

- face to face | kanohi ki te kanohi
- email
- phone
- WhatsApp group
- home-school diary (electronic or paper).

Check in and confirm the best times of the day to communicate.

- Ensure that team members know who to contact for specific needs.
- Identify who needs to be shared into ongoing communication and how best to disseminate that information. Whānau are often left out of important dialogue and decision-making.
- Identify one person to oversee the transition process.
- Identify an advocate who can educate adults and peers in the new setting about ākonga strengths, needs, interests, and ways of making sense of the world.

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