

Help learners express themselves

In challenging situations learners often need to use higher level language skills to resolve conflicts or solve problems.

Consider what might be barriers for learners in the following situations.

- Retelling their side of the story.
- Discussing their feelings.
- Discussing how others may be feeling.
- Apologising and resolving conflict.
- Agreeing to consequences and rules.
- Thinking and understanding what went wrong.
- Remembering new information about expectations.
- Having to listen, process, comprehend, and respond in high stress situations.

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